


Stuart Lathrop

 sclathrop@gmail.com

 803-942-2962

 [linkedin.com/in/stuartlathrop](https://www.linkedin.com/in/stuartlathrop)

 <https://www.stuartlathrop.com/about/biography/>

Summary

Information Technology (IT) professional skilled in operational management, including the development of both functional systems and people. Capable of technical triage and problem solving within high-stress, mission-critical environments. Maintains both long-term project objectives and budget controls. Extensive direct and consulting experience in a wide variety of environments for a diverse range of industries. Familiar with needs unique to banking, distribution, government, healthcare, insurance, manufacturing, retail, technology, and utility services. Creates environments that are supportive of all departments and teammates. Professional references are available upon request. Resume and references may be downloaded from my personal website at: <https://stuartlathrop.com/about/biography/>

Experience

Easy-Tech Sales Associate

Staples

Mar 2021 - Present (4 months +)

Selling and advising customers about Business Machines and Services that Staples offers: from Computers, Tablets, Printers, Software & Tech Services such as computer repair and set up. Duties also include merchandising, stocking and cashiering.

IT Infrastructure Support Specialist

Le Creuset of America

Apr 2016 - Jan 2021 (4 years 10 months)

Technical development, diagnostics, implementation, support, and training for IT infrastructure and services in Le Creuset of America (LCOA) covering corporate headquarters and marketing offices, the distribution warehouse and all company-owned retail stores.

Some high-level projects included:

1. Team lead on Store Internet Consolidation project.
2. Team lead on warehouse Time Clock system and upgrades.
3. Team lead on national hosted VoIP systems for IT and HR.
4. Team lead on VoIP replacement POC for LCOA/North America.

Involved in multiple phone modernization projects, including the retail customer support and wholesale national call centers, multinational distribution center, and the US design and marketing offices. Led the hi-speed fiber Internet project for all US Retail locations. Launched Atlanta data-center site of global core infrastructure foundation. Involved with private point of sale (POS) system launch, including back-end system build, store pilot testing and phased CA & US nationwide launches. Launched a national IT Service Desk with live agents, remote access support and KPI-tracked ticketing systems that runs 24 hours per day, 365 days per year providing service for all corporate offices, warehouses and the

company-owned stores. Assist with multiple security systems including local store alarm systems, managing multiple warehouse alarm, access control and video surveillance systems.

Technologist & Solution Architect

StuartLathrop.com

Dec 2014 - Mar 2016 (1 year 4 months)

Consulted to a variety of clients, ranging in scale from individual professionals to multinational corporations, on a wide range of IT-related problems and development needs. Partnered with regional alarm and video surveillance company Technology Advisors, LLC to provide installation service and support. Provided in-house counsel to long-time client Robertson & Markowitz Advertising and Public Relations, Inc. from April 2015 to July 2015 as the Senior Developer. Served as a Staples EasyTech associate & key holder in the Beaufort, SC store during the 2015 Christmas holiday sales season and into the following spring.

Marketing Enterprise Solutions Architect

ESAB

Dec 2013 - Nov 2014 (1 year)

Responsible for the design, definition, development, rollout, and enablement of application and mapping marketing and sales requirements to systems/technical requirements. Worked along with IT, Product & Sales management, delivering complete customer solutions. Facilitated the integration of mission critical information and processes across enterprise boundaries. Determined solutions for integrated marketing, sales, product management and service roles to support sales channels, and ensures ESAB's end users meet and exceed their customer experience expectations.

AVP/Support Services Group IT Manager

Apr 2009 - Nov 2012 (3 years 8 months)

Network Administrator of a \$450M Federal Reserve Class SB community bank. Supported all systems at the operations center in Pooler, Georgia, the headquarters in Johnson Square, Savannah, six branch offices from Hinesville to Rincon, two real estate lending centers and an offsite DR location in Jacksonville, Florida. Developed, implemented and marketed IronKey secure Internet browsing service. Sold and merged into Ameris Bancorp.

Legal Affairs Officer

DVLS, LLC

Feb 2004 - Apr 2009 (5 years 3 months)

DVLS was the leading provider of video production, website development and Internet Marketing solutions for the real estate industry in the South Carolina Lowcountry. Dissolved in litigation.

Chairman & Chief Technical Officer (CTO), VP of Information Systems

The Verks Group, LLC

May 2002 - Apr 2009 (7 years)

Founded in 2002, The Verks Group was a Savannah-based company that specialized in providing outstanding and personable technology services for home or office. A customer-driven company offering a complete range of IT solutions for our clients. The Verks Group, LLC was a single source for providing or coordinating a broad range of solutions across the full spectrum of media, markets

and technologies. Providing everything from front-end to finished-piece project management, long-term design and development services, or individual piece-work components, our objective was to put together the right combination of product and talent to achieve an optimum solution. This creativity, capacity and capability built the confidence behind our saying "...yeah, we do that!"

Majority founding member of DVLS, LLC.

Founder & President

The NII Technical Company

Jan 1996 - May 2002 (6 years 5 months)

Principal in all facets of business management and execution of design, development and support functions of a small technology company. Provided IT support services in the coastal Georgia and South Carolina region. Provided application & web development services for clients nationwide. Over 200 customers of record prior to sale of support services business. Notable accounts: Actus Lend Lease, Brasseler USA, Hobart, Ingersoll-Rand Club Car, MCCS-SC, Mighty Eighth Air Force Museum, Town of Thunderbolt, GA.

Merged with web development partner into The Verks Group, LLC

CESD Field Engineer

Eastman Kodak

Dec 1989 - Jul 1996 (6 years 8 months)

Provided technical support to customers in banking, financial, government, insurance and photofinishing industries. Managed a territory encompassing all of coastal Georgia, the South Carolina lowcountry and north Florida.

Education

Wooster High School, Wooster, Ohio

Diploma, General Studies/AP

1978 - 1982

General studies with additional specialty training at the University of Dayton in Advanced Photographic Masking (1980) and at The College of Wooster in Computer Programming (1981).

Rochester Institute of Technology

N/A, Micrographics Specialist training under Eastman Kodak Company

1991 - 1992

Licenses & Certifications

 **CompTIA A+ - CompTIA**

Skills

Small Business • Banking • Team Leadership • Problem Solving • Contract Negotiations • Contract Negotiation • Strategic Planning • Active Directory • Security • Operations Management